



BALAGERIA CENTRAL CO-OPERATIVE BANK LTD.

Customer Complaint Form

1. Branch Name : _____ Date : _____

2. Customer Details :

BCCB Customer Not a BCCB Customer

Name :

Address :

Contact No.:

3. Account Details, if any

Type of A/c :

A/c No.:

Contact No. :

Email :

Home Branch :

4. Product/Service about which you have complaint :

5. Brief details of your complaint :

6. Attached Documents, if any :

7. Declarations :

No. of Documents :

I hereby declare that all information provided by me above is correct and true and I assume the full responsibility in case of invalidity of such information.

Signature of the Customer

For Office Use Only

Complaint Received By -

Branch Code :

Emp. ID :

Emp. Name :

Complaint Received On :

Action Taken On :

Action Taken :

Signature with date :



BALAGERIA CENTRAL CO-OPERATIVE BANK LTD.

Acknowledgement Slip (Customer Copy)

Name and Address of the Complainant :

Complaint Received On :

Complaint Received By :

Signature